

October 31, 2007 Montana Medicaid Notice Pharmacy

Pharmacy 835 RA Problems

We are currently experiencing an issue with some pharmacies' 835 Remittance Advice transactions for Montana's Healthcare Programs. The check amount is correct, however some claim information is duplicating. We are working on a solution and will repost the 835 RAs as soon as possible. A provider notice will be posted on the website to let you know when the revised 835 RAs are available. If you have any questions, please contact ACS Provider Relations at 1-800-624-3958. Thank you.

Contact Information

For claims questions or additional information, contact Provider Relations:

Provider Relations toll-free in- and out-of-state: 1-800-624-3958 Helena: (406) 442-1837

Visit the Provider Information website:

http://www.mtmedicaid.org